



Dear Colleague,

I am writing to inform you about an important change regarding the Social Security Administration office in Newburgh, NY.

The office located at 3 Washington Center, Suite 301, Newburgh, NY 12550, will be permanently closed.

We are pleased to announce that effective July 18th, 2024, the office relocated to a more centralized location to continue to provide quality customer service to our community which spans as far East as Newburgh, West to Port Jervis, as far North as Pine Bush and as far South as Tuxedo Park. Our new office location at 85 Crystal Run Road, Middletown, NY 10941, will open on Wednesday, July 24, 2024. This new, state-of-the-art facility has been selected to better serve our community, offering additional interviewing booths for enhanced service and privacy, ample and secure parking, and access via Middletown Area Transit.

The new Middletown office will maintain the same phone number, (866) 504-4801, for your convenience. Additionally, many Social Security services are available online at www.socialsecurity.gov or by calling our toll-free number, 1-800-772-1213 (TTY 1-800-325-0778).

We encourage you to use these online services and schedule appointments in advance, to save time and avoid unnecessary trips to the office.

We appreciate your understanding and cooperation during this transition. Our goal is to continue providing you with the highest level of service in our new location. Should you have any questions or need further assistance, please do not hesitate to contact me.

Thank you for your continued support.

Sincerely,

Odily Banilla

Public Affairs Specialist

297 Knollwood Rd, White Plains, NY 10607

866-331-8134 X 17734